

Dear Commissioners:

Don't prevent states from fixing my cell phone problems. I am writing to oppose CG Docket No. 04-208 and WT Docket No. 05-194, which will unjustly take away the authority of states to tackle problems with cell phone service, including abusive cancellation penalties. Worse, the proposal will put in place a weak set of cell phone company-endorsed rules that offer no improvements in service or enforcement.

It's time to adopt policies that force cell phone companies to improve the level of service they provide to consumers. While i myself do not talk or own due to a hearing impairment and have yet to find one suitable enough to accommodate this need, i will need protection from false and deceptive advertising myself. i have had friends complain to me of companies such as Sprint cutting people off and charging extra for minutes over such n such time period. to write their own rules is not only out n out greed, but a surefire ticket to putting themselves out of business, especially if consumer confidence goes down the tube. after all, if it weren't for the consumers, they wouldn't have a job. and payroll wouldn't have the funds to even give them a check in the first place.

Although CG Docket No. 04-208 purports to address consumer frustration with confusing cell phone bills, hidden fees and misleading advertising, the proposal does little for consumers. In the name of helping us, the agency is proposing to block states from passing their own pro-consumer laws. As bad, WT Docket No. 05-194 would bar state courts from enforcing state law when it comes to unfair and abusive cell phone contracts. That's going too far.

States are responding to consumer complaints. Don't stop them! And don't give in to adopting weak, industry-drafted rules in their place. The FCC should stand up to the cell phone industry, and respect states rights and strong consumer protections.

Sincerely,  
Larry Drake